

Biography



Dr Donna Stemmer

Executive Director

Knowledge Performance Research Institute (KPRI)

Dr Donna Stemmer is a pioneer in tying together the fields of business / financial / information management and organizational development with information communication technologies to serve the needs of both organizations and employees during a period of unprecedented economic, cultural, and technological change. She is an organizational change agent specializing in applied research and practical implementation for 'best-in-class' management of a business's intellectual capital, resulting in operational efficiency and effectiveness.

Dr Stemmer has designed and implemented knowledge-based solution integrating the three aspects of human, structural and external capitals. In one such project, the implementation saved US\$16 million, improved the PE ratio, increased employee satisfaction, and all without losing a single staff position.

Dr Stemmer is the Executive Director of the Knowledge Performance Research Institute (KPRI). KPRI was established in New Zealand to enable transformational measurement practices to be implemented which accelerate sustainable business performance in the new knowledge economy. KPRI clients range from single employee businesses to firms who employ over 30,000 staff. Client sectors include Agriculture, Biotechnology, Business Services, Chemicals, Construction, Education, Engineering, Energy, Financial, Food, Government, Healthcare, ICT, Legal, Retail, and Tourism.

Prior to her move to New Zealand, Dr Stemmer worked for EDS and was based in Dallas, Texas. In her role, as EDS' Chief Knowledge Officer, Donna was responsible for the development of both internal knowledge management systems and processes and an external knowledge management suite of services. While with EDS, Donna worked with clients from every sector and across the globe.

Donna is a Director for GlobalBOP, an economic enrichment trust in the Bay of Plenty and a trustee of Linkage Webhealth in Hamilton, NZ. She is a Certified Public Accountant in the USA and has three patents including one for Intellectual Capital measurement. Donna lectures on the MBA program at AUT University. Dr Stemmer has a Doctorate of Science: Knowledge Management; Master of Science in Management: Technology; and a Bachelor of Business Administration: Accounting and Finance.