

BUILDING TOMORROW'S HEALTH SERVICES

WHAIHANGA ORA

21 AUGUST 2008
PROGRAMME

Day One

SPEAKERS INCLUDE



Stephen McKernan



Dr Lester Levy



Judith Smith



Geraint Martin



Prof Martin McKee



Opening Session

8.30 Powhiri and Introduction

Powhiri and introduction of keynote speakers for morning session.

- Dr Lester Levy, Chief Executive, New Zealand Leadership Institute, The University of Auckland Business School

8.50 Opening the Conference

- Geraint Martin, CEO, Counties Manukau DHB

9.00 Keynote Presentation

- Stephen McKernan, Director General of Health, New Zealand

10.00 am Morning Tea Break / Kai o te ata

Session One

Raising the Health Game

10.30 Health Systems in Transition: A Global Perspective

How do we manage the complexity of the future?

- Martin McKee, Professor of European Public Health at the London School of Hygiene and Tropical Medicine and Research Director at the European Observatory on Health Systems and Policies

11.15 Innovation in Health Services to Improve Population Health

What is the future for primary and community health care?

- Judith Smith, Visiting Senior Research Fellow, Health Services Research Centre, Victoria University of Wellington, and Visiting Academic Fellow, Ministry of Health

12.00 Round Table Discussion

Round table discussion covering the morning's points.

12.30 pm Lunch Break / Kai o te ranui

Session Two

System changes: Workforce Sustainability

1.30 Clinical Service Planning Into the Future

What Australia is doing? How does that compare with NHS and New Zealand?

- Dr David Panter, Executive Director, Statewide Service Strategy, SA Department of Health, Australia

2.00 Medicine Sans Doctors: Workforce Modeling and Future

Vision, principles and modeling for the future of the New Zealand medical workforce.

- Dr Stephen Child, Director Clinical Training, Auckland DHB (Member of Medical Training Board)

2.30 Growing Health Professionals: A Symbiotic Approach is Required

Self-sufficiency in the Medical Workforce.

- Dr Phillippa Poole, Associate Dean (Medical Programme), The University of Auckland

3.00 Sustainable Health Services? Answering the Question

- Geraint Martin, CEO, Counties Manukau DHB
- Professor Iain Martin, Dean, Faculty of Medical and Health Sciences, The University of Auckland
- Dr Peter Brothers, Chief Executive, Manukau Institute of Technology

3.30 pm Afternoon Tea Break / Kai o te ahiahi

Session Three

Delegate Conversations

4.00 Delegate Conversations

Summary of the day, plus a chance to ask keynote speakers more questions and share learning from round table discussions.

- Dr Lester Levy
- Professor Martin McKee
- Dr David Panter
- Stephen McKernan
- Judith Smith
- Geraint Martin
- Dr Peter Brothers
- Dr Stephen Child
- Dr Phillippa Poole

4.45 Summing Up

- Dr Lester Levy, Chief Executive, New Zealand Leadership Institute, The University of Auckland Business School

5.00 pm Cocktail Hour for Networking / Whakawhaanaungatanga

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Mark Parrish



Chris Mules



David Meates



Dr Scott Young

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Day Two

Session Four

Opening Delegate Conversations

8.30 What Leadership Means to Me

The passion for success.

- Dr Lester Levy, Chief Executive, New Zealand Leadership Institute, The University of Auckland Business School

Session Five

Quality of Health Services in 2028

9.00 The Future of Maori Health

What would a health service of excellence look like for Maori in 2028?

- Associate Professor Papaarangi Reid, Tumuaki (Deputy Dean Maori) and Head of Te Kupenga Hauora Maori (Maori Health), The University of Auckland

9.30 Future Trends for Quality Improvement

Quality for life. No remission for good behaviour.

- Pat Snedden, Chair of Quality Improvement Committee and Auckland DHB

10.15 am Morning Tea Break / Kai o te ata

Session Six

The place of Healthcare Technology in the Future

10.45 The Democratisation of Health: The Rise of the Consumer

Will the power balance shift between provider and patient in the future?

- Dr Mark Parrish, Physician Executive, Health Solutions Group Asia Pacific, Microsoft Ltd

11.15 Technology to Support a Population Health Approach

The work of Care Management Institute to improve quality with chronic care patients through use of technology.

- Dr Scott Young, Co-Executive Director of Care Management Institute, Kaiser Permanente, USA (by teleportec from Boston, US)

12.00 pm Lunch Break / Kai o te ranui

Live teleportec demonstration from Dallas during the lunch break

Session Seven

Delegate Workshops

1.00 First Session of Interactive Delegate Workshops

Delegates to choose ONE of the following workshops:

Workshop A: Leadership in Primary Care

Who will lead Primary Health Care into the future?

- Kim Arcus, Project Manager, Primary and Community Services, Counties Manukau DHB
- Judith Smith, Visiting Senior Research Fellow, Health Services Research Centre, Victoria University of Wellington, and Visiting Academic Fellow, Ministry of Health

Workshop B: Consumer Influence on Service Development

How Can Consumers/Consumer Groups influence health service development in the future to ensure that organisations are more responsive to consumers?

- Monique Davies, Chairperson, CMDHB Community Panel, Counties Manukau DHB
- Papaliitele Tanumafili Toso (Tanu), Pacific Disabilities Community Representative, CMDHB Community Panel, Counties Manukau DHB

Workshop C: Improving System Sustainability and Performance

Longer term, collaborative, networked... re-thinking DHB planning to address sector sustainability.

- Chris Mules, Programme Director, Long Term System Framework, Ministry of Health

Workshop D: Quality Improvement

Medication safety over the next 20 years.

- Dr Mary Seddon, Clinical Director, Quality Improvement Unit/Te Pai Huangā, Counties Manukau DHB

Workshop E: Regional Collaboration

Long term planning in Central Region.

- David Meates, CEO, Wairarapa DHB



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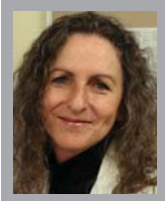
SPEAKERS INCLUDE



Allan Cumming



Pat Snedden



Dr Sue Hallwright



Dr David Panter



Dr Mary Seddon

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Day Two

Workshop F: Working with Other Sectors to Address Workforce Scarcity

How can the Health Sector work with the Education Sector to grow and support a local workforce for the future?

- Elizabeth Powell, Director for Pacific Development, Counties Manukau DHB
- Anne Fitisemanu, Programme Manager, Pacific Workforce Development, Counties Manukau DHB

1.45 pm Delegates Change Workshops

Session Eight

Delegate Workshops

2.00 Second Session of Interactive Delegate Workshops

Delegates to choose ONE of the following workshops:

Workshop A: Grabbing the Tiger by the Tail in Mangere

What happens when a community wants to lead and own its health?

- Tony Spelman, Programme Director, Māngere Integrated Community Health Care Project (MICH)

Workshop B: Clinical Networks

Are they worth it? Experience from Australia – A Master Class

- Dr David Panter, Australian Healthcare and Hospitals Association, Executive Director, Statewide Service Strategy, SA Department of Health, Australia

Workshop C: Supportive Technology in the Future

Technology is improving all the time but where is the evidence that it really benefits health outcomes?

A panel discussion chaired by:

- Dr David Galler, Principal Medical Advisor, Ministry of Health
- Dr Mark Parrish, Physician Executive, Health Solutions Group Asia Pacific, Microsoft Ltd
- Dr Donna Stemmer, Executive Director, Knowledge Performance Research Institute (KPRI)
- Alex Ushakoff, NZ Country Manager, Toshiba Medical Division

Workshop D: The Future Patient Journey

Optimising patient flows in 2028

- Geraint Martin, CEO, Counties Manukau DHB
- Allan Cumming, General Manager, Quality Improvement, Counties Manukau DHB

Workshop E: Engaging Pacific Communities

Working through churches to access Pacific people is effective, inclusive and it works.

This workshop explores lateral thinking to access differing population groups.

- Elizabeth Powell, Director for Pacific Development, Counties Manukau DHB
- Rachael Lila, Programme Manager, Lotu Moui Programme, Counties Manukau DHB

Workshop F: Thinking Outside the Square

Investing in people with long-term conditions so they improve their own and others' health and wellbeing - an untapped potential for Health/Education partnerships.

- Dr Sue Hallwright, Director, Mental Health and Addictions Service Development, Counties Manukau DHB

2.45 pm Afternoon Tea Break / Kai o te ahiahi

Session Nine

Feedback on Workshops

3.15 Sharing Feedback / Whakarapopoto korero

Sharing feedback from workshops, plus a summary of the Conference.

- Dr Lester Levy, Chief Executive, New Zealand Leadership Institute, The University of Auckland Business School

Session Ten

Closing Session

4.15 Closing the Conference / Poroporoaki

- Geraint Martin, CEO, Counties Manukau DHB

4.30 pm Close / Whakakapi

